



## Terms & Conditions for Parents

Inventors & Makers provides online and in-person workshops and classes for children aged 2-11 teaching STEM and Design subjects through practical activities.

### **1. Little STEAMers Live Online Classes**

- 1.1. Bookings can be made via the Inventors & Makers website for live online classes. These classes run via Zoom.us on the dates and times indicated on the website.
- 1.2. There is no password set up for the classes, but a waiting room is in operation. Only names that match up with bookings will be permitted to enter the class from the waiting room.
- 1.3. There is no charge for the first online class booked. If you have attended a live online class before a fee is charged for second and subsequent bookings and this fee is as indicated in the class details on the website. You can still book a free ticket even if you have watched an on-demand class before.
- 1.4. If you miss the live class booked, you will be given the opportunity to switch to another upcoming live class date or receive a free on-demand class. The on-demand class will not be the same theme as the live class booked. Recorded classes are a benefit reserved for Little STEAMers Club members. You will be contacted by email and given this option.
- 1.5. Some live classes are recorded for Inventors & Makers' records. These recordings are stored securely and not shared with other parents. Additionally, so long as you remain on mute, your camera will not record as the recordings are set to record the speaker only.
- 1.6. By booking and attending a class, you agree to the Virtual Classes Parent Contract as shown in the appendix below.

### **2. Little STEAMers Free On-Demand Class**

- 2.1. The free on-demand class can be accessed via the Inventors & Makers website. The class is hosted on an external platform called MemberVault and

you will need to sign up with your name and email address to get access to the class.

- 2.2. Details of how to access the class will be emailed to you immediately upon sign up.
- 2.3. The free class will remain available to you only until Inventors & Makers change the free class offering. This will never be within a month of your download.
- 2.4. By downloading this class, you agree to the Virtual Classes Parent Contract as shown in the appendix below.

### **3. Little STEAMers Courses**

- 3.1. Little STEAMers courses can be purchased via the Inventors & Makers website. The courses are hosted on an external platform called MemberVault and you will need to sign up with your name and email address to get access to the course.
- 3.2. Any deals or offers on courses can be removed at any time.
- 3.3. Your course will remain available to you for as long as it remains on the website. If for any reason the course is removed from the website, you can request an alternative access route to ensure you are still able to enjoy the course content in full for as long as you want to.
- 3.4. Refunds on courses will be available for 24 hours after purchase if you are not satisfied for any reason.
- 3.5. Course content may be modified or improved at any time. Where the change is significant we will contact you by email.
- 3.6. When you order a Little STEAMers kit, the price includes 2nd class postage within the UK. If you live outside of the UK you will be required to pay a small additional amount to cover the extra postage costs. Inventors & Makers will package items carefully but will not be responsible for any damage caused to items in the post.
- 3.7. You should not share your login details or any content within the course with other families. If another family is interested in joining, a referral bonus is available. Contact [info@inventorsandmakers.com](mailto:info@inventorsandmakers.com) for details.
- 3.8. Any complaints about a course should be submitted in writing to [info@inventorsandmakers.com](mailto:info@inventorsandmakers.com). You will receive an initial response within 48 hours and a full response within one week.

## 4. Little STEAMers Club

- 4.1. Little STEAMers Club membership can be purchased via the Inventors & Makers website. You can sign up for monthly payments or a 6-month lower-priced deal.
- 4.2. Monthly payments will continue to be taken until cancelled by emailing [info@inventorsandmakers.com](mailto:info@inventorsandmakers.com) Refunds are not available for payments already taken, unless you cancel within 24 hours of sign up.
- 4.3. 6-month membership payments do not recur and you will be contacted after 6 months to see if you would like to continue your membership.
- 4.4. Any deals or offers on membership can be removed at any time. Your membership will continue on the same payment terms that you signed up to.
- 4.5. When you sign up on a membership deal with a minimum period (e.g. first month free on a 3-month membership) you cannot cancel your payments before paying for the third month. Where you fail to make payment, you will be liable for the total cost of the two months.
- 4.6. Membership of the Facebook group and access to the Members Area of the Inventors & Makers website will last for as long as your monthly payments continue. If you cancel your membership, you will lose access at the end of the payment period.
- 4.7. Little STEAMers content is for paying subscribers only. You must not share any links, login details, recordings, images or screenshots. You may invite other parents to sign up and a referral bonus is offered - contact [info@inventorsandmakers.com](mailto:info@inventorsandmakers.com) for details.
- 4.8. Your conduct within the Facebook group community should be kind and courteous.
- 4.9. Plans can be cancelled any time by emailing us. Your access will then be revoked at the end of your payment period.
- 4.10. If you cancel your membership, you will have to rejoin at the new price at that time. If your payments fail because of a banking error or cancelled card, you will be offered the chance to sign up at your previous membership rate.
- 4.11. Any complaints about Little STEAMers Club should be submitted in writing to [info@inventorsandmakers.com](mailto:info@inventorsandmakers.com). You will receive an initial response within 48 hours and a full response within one week.

## 5. Inventors & Makers Online Classes

- 5.1. Bookings can be made via the Inventors & Makers website for live online classes. These classes run via Zoom.us on the dates and times indicated on the website.
- 5.2. There is no password set up for the classes, but a waiting room is in operation. Only names that match up with bookings will be permitted to enter the class from the waiting room.
- 5.3. The price for the class is as shown under the class details.
- 5.4. If you miss the live class booked for any reason, you will not be able to receive a refund. When you know in advance you will not be able to attend a booked class, you should contact [info@inventorsandmakers.com](mailto:info@inventorsandmakers.com) who may be able to fill the place and issue a refund subject to a small admin fee.
- 5.5. Some live classes are recorded for Inventors & Makers' records. These recordings are stored securely and not shared with other parents. Additionally, so long as you remain on mute, your camera will not record as the recordings are set to record the speaker only.
- 5.6. By booking and attending a class, you agree to the Virtual Classes Parent Contract as shown in the appendix below.

## Appendix: Virtual Classes Parent Contract

1. I consent for my child to attend the Inventors & Makers online class. I understand that the class has policies and procedures (which are available for reference on their website), and that there are expectations and obligations relating both to the class and to myself and my child, and I agree to abide by them.
2. I understand that during the class I remain legally responsible for my child.
3. I will pay promptly for all booked sessions whether my child attends or not (eg due to illness or holidays), unless I have made other arrangements with the class leader.
4. It is my responsibility to keep the class leader informed of any alterations to the information provided about my child.
5. I understand that my child should remain fully clothed at all times during the class.
6. I understand that during the class my child will appear on video screen to other class participants and the class leader. Class participants are monitored closely upon joining and throughout the class to ensure only pre-booked children are attending. Additionally, participants do not have the ability to record classes directly through Zoom. We request all participants leave their screen on so we can monitor who has access to the images.
7. I understand that Inventors & Makers will enable Waiting Rooms on all classes and passwords in some classes and will only admit participants who are on the class register. Screen sharing and private messaging between participants will be disabled in all classes.
8. Classes may be recorded for our records, but these will be stored securely and not shared with other parents where children's images are shown.
9. Whilst Inventors & Makers tries to ensure the safety and security of items, I understand that it cannot be held responsible for loss or damage to my child's property whilst taking part in the class.
10. I understand that I need to remain nearby to supervise my child during the class. It will be my responsibility to ensure my child is focused on the tasks and behaving appropriately.
11. I understand that Inventors & Makers is not responsible for my child's internet use during the class. Class leaders will remind older children not to give out any personal information online or in any internet based apps but I understand that class leaders cannot be held responsible for information that children put online as they are unable to closely monitor a child's technology use remotely.
12. Where children are asked to move around or take part in any activities during the class, I understand that I will be responsible for ensuring they do so safely and Inventors & Makers will not be held responsible for any injuries that occur.

13. I agree not to share links, passwords, recordings, screenshots, images or documents relating to any class, free or paid, with others without the express consent of Inventors & Makers.
14. I consent to Inventors & Makers adding me to a Whatsapp group for communication prior to ongoing private classes. I understand I can leave this group at any point.
15. Information held by Inventors & Makers regarding my child will be treated as confidential. However, in certain circumstances, for example if there are child protection concerns, I understand that the class has a legal duty to pass certain information on to other agencies, including Police, Social Care and health care professionals.
15. I understand that aggressive and abusive behaviour towards staff will not be tolerated.

This policy was adopted by Inventors & Makers	Date: 24 June 2021
To be reviewed: 24 June 2022	Signed: <i>Laura Cross</i>

Written in accordance with the *Statutory Framework for the Early Years Foundation Stage (2017): Safeguarding and Welfare Requirements: Information and records [3.68-3.75]*